****** Screening Tool and Transition of Care Contact Card**

***Healthy San Diego***

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| Health Plan | Screening Form Transfers and Hours of Availability | Transition Tool Referrals & Contact Card | Behavioral Health Liaison | Behavioral Health Dept. | Health Plan Primary Liaison |
| Blue Shield CA  Promise Health Plan | **24/7**: 855-321-2211  Forms: [MediCalMentalHealth@blueshieldca.com](mailto:MediCalMentalHealth@blueshieldca.com) | | David Bond  (562) 580-6229  [David.Bond@blueshieldca.com](mailto:David.Bond@blueshieldca.com) | 1-855-321-2211 | Kim Fritz  (619) 528-4817  [Kimberly.fritz@blueshieldca.com](mailto:Kimberly.fritz@blueshieldca.com) |
| Community Health Group | **24/7** BH line  619-348-7014 | Salvador Tapia  1-800-404-3332  [stapia@chgsd.com](mailto:stapia@chgsd.com) | | 1-800-404-3332 | Salvador Tapia  (800) 404-3332  [stapia@chgsd.com](mailto:stapia@chgsd.com) |
| Kaiser Permanente | **M-F: 8a to 5p**  Psychiatry Call Center  877-496-0450  Tools Fax: 858-451-5199 | Transition Tools Fax: 858-451-5199  Questions: Michelé Buland  [Michele.k.buland@kp.org](mailto:Michele.k.buland@kp.org)  Courtney Hottinger [Courtney.L.Hottinger@kp.org](mailto:Courtney.L.Hottinger@kp.org) | Katie Ahearn-Edwards  (858) 451-5177  [Katherine.c.ahearn-edwards@kp.org](file:///C:\Users\smarque1\AppData\Local\Microsoft\Windows\INetCache\Content.Outlook\9QXQLYAD\Katherine.c.ahearn-edwards@kp.org) | 1-833-579-4848 | Dinusha Desilva  [dinusha.x.desilva-carrasco@kp.org](mailto:dinusha.x.desilva-carrasco@kp.org) |
| Molina Healthcare | [MHC\_BH\_Solutions@Molinahealthcare.com](mailto:MHC_BH_Solutions@Molinahealthcare.com)  Cc: [MHC\_BH\_Solutions@Molinahealthcare.com](mailto:MHC_BH_Solutions@Molinahealthcare.com) | | Elizabeth Whitteker  (858) 974-1725  [Elizabeth.Whitteker@Molina](mailto:Elizabeth.Whitteker@Molina)  [healthcare.com](mailto:Elizabeth.Whitteker@Molina) | 1-888-665-4621 | Katy Olmos-Ly  (562)542-2420  [Katy.olmos-ly@molinahealthcare.com](mailto:Katy.olmos-ly@molinahealthcare.com) |
| County Behavioral Health Services | **24/7** Access & Crisis Line  **Warm Transfer**: 1-888-724-7240, option 3  **Forms**: [access\_crisis@optum.com](mailto:access_crisis@optum.com) | **For YOUTH TRANSITIONS please email to** [ChildTransitionofcare.hhsa@sdcounty.ca.gov](mailto:ChildTransitionofcare.hhsa@sdcounty.ca.gov)  For **ADULT TRANSITIONS** please follow the process below in blue | Tabatha Lang  (619) 957-4708  [Tabatha.lang@sdcounty.ca.gov](mailto:Tabatha.lang@sdcounty.ca.gov) | Access & Crisis Line:  1-888-724-7240 | Tabatha Lang  (619) 957-4708  [Tabatha.lang@sdcounty.ca.gov](mailto:Tabatha.lang@sdcounty.ca.gov) |
| To ensure individuals receive follow up services after the Screening and Transition Form process has been initiated, the spreadsheet with referral information will be forwarded for matching and reporting as the feedback loop. Please use Optum portal specific to each MCP. | | | | | |
| For ADULT REFERRALS to County Mental Health Plan please follow the workflow below:  The County of San Diego has three Behavioral Health Centers (BHC) that provide services to clients within their service area. Service areas are divided by zip code. Identify which BHC provides services for client’s residence. If a client is experiencing homelessness, select BHC closest to client’s preferred location send to any Fax referral to respective clinic. For North County clients, please send referral to East County BHC. Screening Team is available for questions and support and will confirm receipt of referral by phone no later than 72 business hours of receipt. The three referral sites are located below: | | | | | |

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| **North Central Behavioral Health Center (North Central Region)**  1250 Morena Blvd 1st Floor,  San Diego, CA 92110  Phone Number: 619-692-8750  Fax Number: 619-275-7343  Zip Codes Served: 92037, 92110, 92038, 92111, 92093, 92116, 92106, 92117, 92107, 92119, 92108, 92120, 92109, 92121  **Ask for Screening Team** | **East County Behavioral Health Center (East Region)**  1000 Broadway, Suite 210,  El Cajon, CA 92021  Phone Number: 619-401-5500  Fax Number: 619-401-5454  Zip Codes Served: 91901, 91905, 91906, 91916, 91917, 91931, 91934, 91935, 91941, 91942, 91945, 91948, 91962, 91963, 91977, 91978, 91980, 92021, 92040, 92071  **Ask for Screening Team** | **Southeastern Behavioral Health Center (Central Region)**  5101 Market Street  San Diego, CA 92114  Phone Number: 858-351-6000  Fax Number: 619-866-6245  Zip Code Served: 92113, 92114  **Ask for Screening Team** | | | **Kinesis North Clinic (North Region)**  474 W. Vermont Ave. Ste 101  Escondido, CA 92025  Phone Number: 760 227-1530 -  Fax Number: 760 888-8339  Zip codes served: 92003, 92129, 92096, 92065, 92028, 92536, 92128, 92086, 92059, 92004, 92259, 92127, 92082, 92036, 92592  **Ask for Screening Team** |
| **When conducting a Warm Transfer, please indicate that a Screening Tool has been completed and sent to the designated Plan location and client needs referrals so they don’t do the Screening tool again during the call.** | | | Optum Public Sector (Access & Crisis Line) (888) 724-7240  Michelle Galvan (619) 641-6818 | Consumer Center for Health Education & Advocacy  Carol Neidenberg (619) 471-2612 | |

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